

MEDICAL, DENTAL, AND VISION ID CARD ACCESS INFORMATION

Weekly electronic file feeds from MyEnroll.com to United Healthcare, Caremark, and Delta Dental ensure timely enrollments, which means ID cards should arrive in a timely manner. ID cards are mailed directly to members, so it is important that addresses are correct in MyEnroll.com.

DeltaVision ID cards are not needed to access care. The in-network provider will access your coverage information via your name and birth date. However, if you want a DeltaVision ID card, you must request it. “How-to” instructions are posted under *Vision* in the MyEnroll.com Library.

Note: There are no ID cards for the Short-Term Disability, Accident Protection, Critical Illness, or Hospital Indemnity plans. Please refer to the plan documents in the MyEnroll.com Library for the carrier contact information and claims forms if needed. Policy/plan numbers for all plans are posted under *Notices & Information*.

ID card information is available 24/7 via the carrier websites after registering for an account and on the carrier apps. Members may also call the carriers directly to order new IDs. Contact information with corresponding group/account/plan number is below.

United Healthcare (712332): www.myuhc.com 888-525-2089

Caremark (Group# 80840; Account# 2407): www.caremark.com 800-565-7091

Delta Dental (07607): www.deltadentalwi.com, 800-236-3712

DeltaVision (Group # 47810; 99255 Premier Plan & 77040 Base Plan): www.deltavisionwi.com
844-848-7090

Contraceptive services and prescriptions are not covered under the St. Raphael Health Plan. If you need access to these services or medications, please reach out directly to United Healthcare (i.e., for contraceptive services) or Caremark (i.e., for prescriptions) via the number on the back of your ID cards. UHC will provide you with an enrollment form to complete and return, and Caremark will enroll you in Plan 3914.